



Thank you for your interest in volunteering with Make-A-Wish®. Behind every Make-A-Wish experience, there are volunteers filling a multitude of roles. Their commitment is what drives Make-A-Wish and allows us to create life-changing wishes for children with critical illnesses.

HOW DO I BECOME A VOLUNTEER?

In order to provide the wish children and families with the best experience possible, we require all potential volunteers to go through an assessment before becoming an active Make-A-Wish volunteer.

Volunteer paperwork takes about two weeks to process and approve. After your paperwork is processed, you will be contacted with detailed instructions as it relates to the next steps based on the opportunities you selected. Please note, volunteer needs may vary by chapter needs.

WHY DO I NEED A BACKGROUND CHECK?

Due to the nature of our work, select volunteer positions must successfully complete a criminal background check every three years. Make-A-Wish does not employ or utilize as a volunteer any individual who has been convicted of a crime that

(a) victimizes children, (b) is sexual in nature, or (c) involves violence, fraud, or significant theft. Please contact us with any questions related to past convictions and/or our background check screening process.

WHO DO I CONTACT WITH QUESTIONS?

Our team is happy to answer any questions or address any concerns that you may have.

- **VP of Program Services (TN/MS):** Ashli Avis, (901) 692-9512 or aavis@midsouth.wish.org
- **Volunteer Coordinator (AR):** Jane Arnold, (501) 492-7274 or jarnold@midsouth.wish.org

HOW DO I SUBMIT MY APPLICATION?

Please complete and submit pages two through five of this packet to our office via email or to the below address.

Make-A-Wish Mid-South

Attn: Ashli Avis
5100 Poplar Ave, Ste 300
Memphis, TN 38137
aavis@midsouth.wish.org

PRIVACY & PROTECTION OF INFORMATION

Security of information is extremely important to us. All information submitted is available to and accessed by only relevant personnel. Information is never sold or shared outside of Make-A-Wish.



Volunteer Application

All volunteer opportunities require the completion of this application, a signed Conflict of Interest and Ethics Statement and training relevant to the desired opportunity. In addition, select opportunities require a criminal background check performed every three years.

Personal Information

Title:	Legal Name: First	Middle	Last
Preferred Name:			
Address: Street		City	State Zip
County:	Birth Month: Day:		
I'm over the age of 18: ☐ Yes ☐ No			
Phone: Home	Mobile	Preferred Phone: ☐ Home ☐ Mobile	T-Shirt Size:
Email:		I am on Facebook: ☐ Yes ☐ No	

Employment Information

Employer:	Position:		
Address: Street	City	State	Zip
Work Phone:	May we contact you at work? ☐ Yes ☐ No		
Would you like to share the power of a wish® at work by learning more about our Wishmakers At Work® program? ☐ Yes ☐ No			

Emergency Contact Information

Emergency Contact:	Relationship:
Emergency Contact Phone:	

How did you hear about Make-A-Wish?

- | | |
|---|--|
| ☐ Aware of a wish family who experienced a wish: _____ | ☐ Family: _____ |
| ☐ Civic organization: _____ | ☐ Friend: _____ |
| ☐ College/University: _____ | ☐ Media/Public Relations: _____ |
| ☐ Employer: _____ | ☐ Other: _____ |

Professional Skills - Select those skills in which you have a professional capability.

- | | |
|--|--|
| ☐ Construction / Carpentry | ☐ Professional Certifications |
| ☐ Entertainment Skills | ☐ Scrapbooking |
| ☐ Graphic Design / Art Design | ☐ Writing |
| ☐ Interior Decorating | ☐ Other: _____ |
| ☐ Photography | |

Language Skills – If you are fluent in another language, please check all that apply.

	Read	Write	Speak	Understand
American Sign Language	☐	☐	☐	☐
Arabic	☐	☐	☐	☐
French and French Creole	☐	☐	☐	☐
German	☐	☐	☐	☐
Hindi	☐	☐	☐	☐
Italian	☐	☐	☐	☐
Japanese	☐	☐	☐	☐
Korean	☐	☐	☐	☐
Polish	☐	☐	☐	☐
Portuguese	☐	☐	☐	☐
Russian	☐	☐	☐	☐
Spanish	☐	☐	☐	☐
Chinese	☐	☐	☐	☐
Vietnamese	☐	☐	☐	☐
Other:	☐	☐	☐	☐
	☐	☐	☐	☐

Criminal Background Check Search / Address History Select opportunities require a criminal background check performed every three years. Our criminal background check search includes a social security number verification and search of all aliases used by the individual, as well as all records in the counties in which the individual has resided for at least seven years and in a national database. If you have lived outside of the US within the past seven years, additional checks and/or proof of clearance may be required.

I have resided in the United States for the last seven years Yes No

In a few words, describe yourself and what motivated you to volunteer at this time in your life.

What are you looking to get out of this volunteer experience?

Volunteer Roles

- ☐ **Airport Greeter** - Meet and welcome wish families at the airport, assist arriving wish families with baggage and help departing wish families with check in and security.
- ☐ **Office Volunteer** - Assist with miscellaneous projects at the office, including phone calls, gift wrapping, mailings, etc.
- ☐ **Translator/Interpreter** - Help facilitate wish experiences for non-English-speaking families or assist with translation requests (as needed).
- ☐ **Wish Discovery Volunteer** - Meets with the wish child and family members to help identify the child's wish ideas while completing the necessary paperwork. Wish Discovery volunteers work in teams of two alongside Make-A-Wish staff to ensure every eligible child's wish comes true. These discovery calls will be done in person or virtually depending on the family's needs.
- ☐ **Wish Celebration Volunteer** - Acts as the Make-A-Wish liaison to the wish family after the wish has been determined and the paperwork completed. These volunteers will also coordinate and execute a wish celebration two to three weeks prior to the wish being granted. Wish celebration volunteers work in teams of two alongside Make-A-Wish staff to ensure every eligible child's wish comes true.

I affirm that the information I have given on this form is true and correct. The information that I have provided may be verified by contacting persons or organizations named in this application, or by contacting any person or organization that may have information concerning me, or by conducting a criminal background check.

I have read and understood the various volunteer roles and am able to perform those roles in which I've applied for. I am volunteering my time for personal reasons and understand I will not be paid for my services as a volunteer and I expect no compensation. Furthermore, I understand that this application will help in determining the best fit of my skills for Make-A-Wish.

Signature: _____ Date: _____



ANNUAL CONFLICT OF INTEREST AND ETHICS ASSURANCE STATEMENT

As an employee or volunteer of the Make-A-Wish Foundation ("Foundation"), I have an obligation to Foundation and the constituencies it serves to comply with the highest standards of ethical conduct. I will not commit acts contrary to those standards, and I will promptly report to appropriate Foundation representatives - either directly, or through the Make-A-Wish Reporting Hotline (an independently operated, 24-hour confidential whistle-blower hotline that can be accessed at www.convercent.com or by calling 1-800-461-9330) - the commission of any such acts by others within Foundation. I understand that my responsibilities include the following:

Ethics and Legal Assurance

- I will at all times: (a) perform my duties in accordance with relevant laws, regulations and Foundation policies and standards; (b) promote the attainment of the Foundation's legitimate and ethical objectives; and (c) represent the interests of all constituencies served by the Foundation and not favor special interests inside or outside the Foundation in connection with Foundation business. I will refrain from: (a) violating any criminal or civil law or regulation, the violation of which may reflect poorly on the Foundation; and/or (b) engaging in or supporting any activity that would discredit the Foundation. I will submit to a criminal background check every three years (or more frequently if required by the Foundation), and I agree to disclose at the time I execute this document and thereafter as the same may arise any official investigations of criminal activities, arrests and/or convictions involving me (other than for routine traffic offenses not involving drugs or alcohol).

Conflict Of Interest

- I will either avoid, or will promptly disclose and recuse myself from any decisions involving, any activity or practice which conflicts with, or can be perceived as conflicting with, the interests of the Foundation, including but not limited to situations where I, or a relative, friend or business acquaintance of mine, proposes to provide goods or services to the Foundation for consideration. I will refrain from using Foundation property or resources for personal profit or advantage, or for any purpose not related to the activities of the Foundation. I will refuse any personal gifts, loans, favors or other consideration of more than nominal value from any Foundation vendor, sponsor or other outside party that would influence, or could be perceived as influencing, my actions or the actions of others.

Confidentiality

- During my involvement with the Foundation and thereafter, I will maintain the confidentiality of any information regarding the Foundation, wish children and their families, donors and volunteers that has not been released publicly, unless legally obligated to do otherwise. I will refrain from using or appearing to use confidential information acquired in the course of my service for unethical or illegal advantage, either personally or through third parties.

I have read, understand and agree to be bound by the above standards.

Print name

Signature

Date