

## Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington  
December 2024- February 2025

1-2= Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

### Wish Planning

My family received adequate information about the program; we knew what to expect. 6.68

All questions my family had about Make-A-Wish were answered thoroughly  
and in a timely manner 6.88

My family felt comfortable during the initial visit with our wish granters. 7.00

Communication with the wish granting team was clear throughout the planning process. 6.77

**Average:** 6.83

### The Wish

Our wish granters captured the spirit of my/my child's wish. 7.00

The elements needed to fulfill my/my child's wish were well-implemented. 7.00

Our overall experience was a positive distraction from my/my child's illness. 7.00

**Average:** 7.00

**Overall Averages:**

**6.90**

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