

Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington
December 2023- February 2024

1-2= Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

Wish Planning

My family received adequate information about the program; we knew what to expect.	6.69
All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner.	6.87
My family felt comfortable during the initial visit with our wish granters.	7.00
Communication with the wish granting team was clear throughout the planning process.	6.80
Average:	6.84

The Wish

Our wish granters captured the spirit of my/my child's wish.	6.94
The elements needed to fulfill my/my child's wish were well-implemented.	7.00
Our overall experience was a positive distraction from my/my child's illness.	7.00
Average:	6.98

Overall Averages: **6.90**

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