

Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington
March 2024- May 2024

1-2= Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

Wish Planning

My family received adequate information about the program; we knew what to expect. 6.78

All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner. 6.82

My family felt comfortable during the initial visit with our wish granters. 6.88

Communication with the wish granting team was clear throughout the planning process. 6.88

Average: **6.84**

The Wish

Our wish granters captured the spirit of my/my child's wish. 6.85

The elements needed to fulfill my/my child's wish were well-implemented. 6.92

Our overall experience was a positive distraction from my/my child's illness. 7.00

Average: **6.92**

Overall Averages: **6.88**

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