

# **Wish Discovery Volunteer**

### Scope of Position

Wish Discovery volunteers work in pairs to meet with the wish child and family to help determine a wish. Volunteers will act as a liaison between Make-A-Wish and the wish child/family to help complete paperwork, provide office tours, take photos, and understand the child's wish. The initial meeting may take place at the wish child's home, hospital, virtually, or at The Wishing Place.

## **Key Responsibilities**

- ★ Meet with the wish child and family as often as necessary to determine the child's wish
- ★ Maintain communication with the wish child and family on a weekly basis until a wish is determined and all paperwork needed is signed
- ★ Provide the wish family a tour of The Wishing Place
- ★ Take photos of the wish child after the discovery
- ★ Maintain regular communication with staff and your volunteer partner regarding paperwork, follow-up discovery visits, and the child's wish request
- ★ Retrieve additional paperwork and/or signatures on a case-by-case basis
- Schedule additional discoveries if the wish was not determined

#### This Position is Right for You If...

- ★ You are knowledgeable of the Make-A-Wish mission, vision, values, policies, and standards
- ★ You have effective communication skills and work well with others
- ★ You can act as a Make-A-Wish liaison representing the Southern Nevada Chapter in a professional manner
- ★ You are compassionate and understanding of different family dynamics and medical conditions
- ★ You are detail-oriented with exceptional organizational skills
- ★ You can problem-solve without compromising the quality of the wish
- ★ You are 18 years or older with the ability to travel throughout Southern Nevada territory or to The Wishing Place.

#### Time Commitment

★ Discovery meetings can take anywhere from 30 minutes to 2 hours, and some kids may require more than 1-2 visits.

### Location

★ Wish family home, public place, hospital, and/or The Wishing Place

# **Training & Requirements**

- ★ Volunteer Orientation + Wish Discovery Training
- ★ Background Check required
- ★ Annual Re-certification Training
- ★ Must be the age of 18 or older