



Airport Greeter Volunteer

Scope of Position

Airport Greeters welcome visiting wish children and their families to Las Vegas for their wish of a lifetime! Volunteers will provide incredible service by greeting Wish families at the airport, assisting with baggage, guiding them to their car rental, shuttle, taxi, or limo, and providing directions. Airport greeting is a quick and easy way to connect with the Make-A-Wish mission and meet with wish families from all over the world!

Key Responsibilities

- ★ Obtain materials from the office: airport guide, wish family flight info, welcome sign, and Wish Child's itinerary
- ★ Meet the family at their designated location, dependent upon their airport terminal
- ★ Assist with baggage retrieval
- ★ Provide directions to wish families if they are unsure how to get to their hotel
- ★ Guide family to their transportation services
- ★ Reiterate emergency contact information given to the wish family by originating chapter

This Position Is Right for You If...

- ★ Knowledge of Make-A-Wish mission, vision, values, and standards
- ★ Strong communication skills
- ★ Excellent customer service skills, friendly and polite
- ★ Knowledge of the Las Vegas area with the ability to direct family to their ground transportation and provide directions if necessary

Time Commitment

- ★ 1-2 hour time commitment, includes the time it takes to pick up the information from The Wishing Place.

Location

- ★ Airport greets are conducted at the Las Vegas Harry Reid International Airport.

Training & Requirements

- ★ Volunteer orientation
- ★ Background check
- ★ Brief, in-person training before the first greet
- ★ Must be the age 18 or older

*For more additional information, please contact our Volunteer Department,
volunteers@snv.wish.org*