

Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington
June 2023- August 2023

1-2= Disagree
3-5= Neutral
6-7= Met or Exceeded Expectations

Wish Planning

My family received adequate information about the program; we knew what to expect.	6.27
All questions my family had about Make-A-Wish were answered thoroughly and in a timely manner.	6.62
My family felt comfortable during the initial visit with our wish granters.	6.67
Communication with the wish granting team was clear throughout the planning process.	6.43
Average:	6.50

The Wish

Our wish granters captured the spirit of my/my child's wish.	6.48
The elements needed to fulfill my/my child's wish were well-implemented.	6.32
Our overall experience was a positive distraction from my/my child's illness.	6.52
Average:	6.44
Overall Averages:	6.47

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