

## Wish Family Satisfaction Survey

Make-A-Wish® Alaska and Washington September 2023- November 2023

1	-2=	Disagree

3-5= Neutral

6-7= Met or Exceeded Expectations

## Wish Planning

Wish Planning	
My family received adequate information about the program; we knew what to expect.	
All questions my family had about Make-A-Wish were answered thoroughly and in	
a timely manner.	6.56
My family felt comfortable during the initial visit with our wish granters.	6.90
Communication with the wish granting team was clear throughout the planning process.	6.49
Average:	6.59
The Wish	
Our wish granters captured the spirit of my/my child's wish.	6.61
The elements needed to fulfill my/my child's wish were well-implemented.	6.63
Our overall experience was a positive distraction from my/my child's illness.	6.66
	6.64
Average:	0.04

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