

Wish-granting Volunteer Post-wish Survey Make-A-Wish Alaska and Washington Fiscal Year 2023

74 Responses received between 9/1/2022 and 8/31/2023.

0= Not satisfied 2= Satisfied 4= Extremely Satisfied

1= Somewhat satisfied 3= very satisfied

Make-A-Wish Staff		<u>Response</u> <u>Average</u>
Were staff members courteous & professional?		3.97
Was the information you received from staff timely?		3.83
Was the information you received from staff accurate?		3.95
Did staff put you in a position to succeed?		3.90
	Section Average	3.91

Your Wish Partner	<u>Response</u> <u>Average</u>
Did partner contribute an appropriate level of effort to the wish?	
Was partner accessible during planning and wish delivery?	
How would you feel about working with partner again?	3.55
Did you feel your wish partner conducted themselves appropriately with the wish family?	
Did you feel your wish partner conducted themselves appropriately with vendors/donors?	
Section Average	<u>3.74</u>
Overall Survey Average	<u>3.83</u>