

## **WISH PALS**

### **Position Summary:**

Wish pals are essential to keeping children and families engaged during the period of time after a wish has been chosen, but before the wish has been granted. Essentially the second half of the wish granter position, they work step in when either a wish discovery volunteer finishes their assignment, or a wish granter needs to roll off a wish, taking up the reins to create an exceptional wish experience through ongoing engagement with the child and their family.

### **Responsibilities:**

- Put the magic into each wish by planning and delivering “wish boosts” – special, creative touches throughout the wish process that keep the child excited about their wish.
- Solicit in-kind donations (goods or services) and help us use resources wisely.
- Be a reliable, communicative, and productive member of the “wish team” – work closely with a volunteer partner and the Make-A-Wish staff to create the best possible wish experience for the child.

### **Volunteer Commitment:**

- Participate in at least one wish per year.
- Each wish, on average, requires a time commitment of 10-15 hours over a span of about 9-12 months. However, each wish can vary greatly in the time it takes to fulfill the wish and time required as a wish granter

### **Availability:**

- Flexible—wish boosts can be mailed, dropped off in person, or virtual, as long as one is delivered per month.

### **Required Training:**

- Completion of online orientation.
- Completion of Wish Granter Training, followed by a wrap-up call. A self-guided virtual training taking approximately 1.5 hours is offered at any time, and 1 hour wrap-up calls are scheduled 12 times a year.

### **Desired Qualifications:**

- Excellent people skills and the ability to work with people from different backgrounds and children with various medical conditions.
- Creative energy with a desire to make each wish unique and magical.
- Organized and detail-oriented.
- Ability to respond to the family, fellow volunteers and Make-A-Wish staff in a timely manner.
- Resourcefulness and willingness to solicit in-kind donations.
- Ability to maintain confidentiality.
- Ability to pass a background check
- Bilingual a plus; particularly in Spanish, Hmong, Arabic, Somali, or Oromo