

WISH DISCOVERY VOLUNTEERS

Position Summary:

Wish discovery volunteers are essential to keep children moving along their wish journey in a timely fashion. Essentially one half of the wish granter position, a wish discovery volunteer meets virtually with the wish child and family to help the wish child brainstorm ideas for wishes that could bring them hope and joy. They also help create an exceptional wish experience through ongoing engagement with the child and their family.

Responsibilities:

- Sign up for wish discovery visits solo or as a team with a partner of choice
- Visit the wish child virtually or in-person and help them brainstorm wish ideas
- Complete wish paperwork and obtain necessary documentation.
- Put the magic into each wish by planning and delivering “wish boosts” – special, creative
- Be a reliable, communicative, and productive member of the “wish team” – work closely with a volunteer partner and the Make-A-Wish staff to create the best possible wish experience for the child.

Volunteer Commitment:

- Participate in at least one wish per year.
- Each wish discovery assignment, on average, takes one hour over a period of 2-3 weeks. However, each wish can vary greatly in the time it takes to a child to think of wish ideas that will bring them hope and joy, and accord with our policies.

Availability:

- Wish discovery visits are typically scheduled for weekday evenings or weekends based upon the schedules of the volunteers and the wish family.

Required Training:

- Completion of online orientation.
- Completion of Wish Granter Training, followed by a wrap-up call. A self-guided virtual training taking approximately 1.5 hours is offered at any time, and 1 hour wrap-up calls are scheduled 12 times a year.

Desired Qualifications:

- Love for children and comfort interacting with children ages 2 ½ to 18.
- Excellent people skills and the ability to work with people from different backgrounds and children with various medical conditions.
- Organized and detail-oriented.
- Ability to respond to the family, fellow volunteers and Make-A-Wish staff in a timely manner.
- Ability to maintain confidentiality.
- Reliable internet access for virtual meetings
- Enough flexibility to schedule visits with the family
- Ability to pass a background check
- Bilingual a plus; particularly in Spanish, Hmong, Arabic, Somali, or Oromo