

FY 20 Wish Family Survey Results

13 respondents

The following are several statements about the planning of the wish experience. Please indicate your level of agreement with each statement.

Answer options are:

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly Disagree

1. My family received adequate information about the program; we knew what to expect.

Strongly agree- 9 (69%)

Agree- 4 (31%)

2. Our questions were answered thoroughly and in a timely manner.

Strongly agree- 10 (77%)

Agree- 3 (23%)

3. My family felt comfortable during all meetings with our wish-granting volunteers.

Strongly agree- 11 (85%)

Agree- 2 (15%)

4. Communication with the wish-granting team was clear throughout the wish process.

Strongly agree- 9 (69%)

Agree- 3 (23%)

Neither agree or disagree- 1 (8%)

5. Our wish granters captured the spirit of my/my child's wish.

Strongly agree- 11 (85%)

Agree- 2 (15%)

6. The elements needed to fulfill my/my child's wish were well-implemented (e.g. transportation, activities, accommodations, special needs, etc.).

Strongly agree- 11 (85%)

Agree- 2 (15%)

7. Our overall wish experience provided physical and emotional benefits to our family.

Strongly agree- 12 (92%)
Agree- 1 (8%)

8. The wish experience _____ my/my family's expectations.
(*Response options are: exceeded, met, did not meet)

Exceeded- 11 (85%)
Met-2 (15%)

9. Did you have wish-granting volunteers or staff who went above and beyond to make your wish come true?

Yes- 10 (77%)
No- 3 (23%)